

ADDENDUM RESPONSE FOR QUARRIERS TO SECTION 21 NOTICE**Part D – Abuse and Response**

*The questions in Part D should be answered in respect of abuse or alleged abuse relating to the time frame 1930 to 17 December 2014 only.*

**5. Abuse****5.1 Nature**

- i. What was the nature of abuse and/or alleged abuse of children cared for at the establishment, for example, sexual abuse, physical abuse, emotional abuse?

Nothing further to add to previous response.

**5.2 Extent**

- i. What is the organisation/establishment's assessment of the scale and extent of abuse of children cared for at the establishment?

Nothing further to add.

- ii. What is the basis of that assessment?

Nothing further to add.

- iii. Against how many staff have complaints been made in relation to alleged abuse of children cared for at the establishment?

We have traced 12 further names of staff against whom allegations have been made.

- iv. How many staff have been convicted of, or admitted to, abuse of children cared for at the establishment?

From our further review of records we have established that at least 1 and potentially 2 further members of staff, not mentioned in our previous response, admitted to physical abuse of children cared for at the establishment.

- v. How many staff have been found by the organisation/establishment to have abused children cared for at the establishment?

From our further review of records 2 members of staff were found to have abused children cared for at the establishment.

They are QFV (1938) and Mr QOK (1968).

- vi. In relation to questions iii – v above, what role did/do those members of staff had/have within the organisation/establishment?

QFV [REDACTED] was a housefather.

Mr QOK [REDACTED] was a youth leader.

- vii. To what extent did abuse and/or alleged abuse of children cared for at the establishment take place during off-site activities, trips and holidays?

In the file of [REDACTED] there are allegations of rape and sexual assault whilst she was on a trip to visit her father in Glasgow.

In the file of QGO [REDACTED] allegations of abuse were made against a foster friend living in Hamilton.

- viii. To what extent was abuse and/or alleged abuse of children cared for at the establishment carried out by visitors and/or volunteers to the establishment?

In the file of QGO [REDACTED] there are allegations of abuse against a volunteer foster friend living in Hamilton.

- ix. Have there been allegations of peer abuse?

We have found 3 further potential occurrences of peer abuse recorded in the records.

In the records of QDR [REDACTED] a record dated 7 May 1965 states "*QDR is showing an increasing tendency to get into bed with other younger girls and has on two occasions been found attempting to interfere with them.*"

In the files of QOY [REDACTED] (dob [REDACTED] 61) and [REDACTED] (dob [REDACTED] 61) there is mention of an incident on 29 July 1971. The following is noted on [REDACTED]'s file "*QOY caught in [REDACTED]'s bedroom during the night. [REDACTED] practically naked laying with legs open. QOY between them with penis erect. On being questioned [REDACTED] says this has been going on for some weeks, although she tried to lead me to believe that she was asleep, which was not so on this instance. Had obviously been worried that she was pregnant (which explains all the pains in her tummy in the mornings also her bed wetting increased!). I feel sure that intercourse had not taken place.*"

In the records of QGO [REDACTED] there is an allegation on 2 March 1973 that he "*had apparently interfered with a younger boy in the cottage when home on Christmas leave*". On questioning, it was noted that QGO [REDACTED] admitted this around 5 June 1973 (see section 5.9 below).

### 5.3 Timing of Disclosure/Complaint

- i. When were disclosures and complaints of abuse and/or alleged abuse of children cared for at the establishment made to the organisation or establishment?

We have found further instances of complaints of abuse being made contemporaneously in children's records as listed in sections 5.8 and 5.9 below.

- ii. To what extent were complaints and disclosures made while the abuse or alleged abuse was on-going or recent?

Through our review of children's records we have now traced further allegations of alleged abuse where the alleged abuse was ongoing or recent. These have been set out in sections 5.8 and 5.9 below.

It remains possible that there are further records of such complaints being made in individual children's files which we have not yet found.

- iii. To what extent were/are complaints made many years after the alleged abuse i.e. about non-recent abuse?

Nothing further to add.

- iv. Are there any patterns of note in terms of the timing/disclosure of abuse and/or alleged abuse?

Nothing further to add.

### 5.4. External Inspections

- i. What external inspections have been conducted relating to children cared for at establishment which considered issues relating to abuse and/or alleged abuse of children?

On further review of our historic documentation we have located evidence that there were external inspections by the Scottish Office over time between the 1930s and the 1970s. We have also recovered some more detailed documentation in relation to inspections in the 1960s and 1970s from the National Archives of Scotland.

#### 1930s

In the Executive Committee minute of 30 April 1936 it is noted that "*the Inspectors from the Scottish Office under the Children's Act had visited on 28<sup>th</sup> April.*"

#### 1940s

An Executive Committee meeting minute of 14 July 1942 notes that a party including the Secretary of State for Scotland had visited the village on Friday 26<sup>th</sup> June 1942. The party visited the Colony and Workshops, Hattrick Farm, the Sanatorium grounds and the Homes grounds, several Cottage Homes, the Church, Elise Hospital and Baby Homes.

An Executive Committee minute of 22 January 1947 states – *"Dr Kelly intimated that he had received a letter from the Scottish Home Department....and he had agreed to attend a meeting in Edinburgh on Friday 24<sup>th</sup> inst. Arising out of reports of the Home Department Inspectors and of the recommendations of the Clyde Committee on the care of homeless children in relation to the present position in the Orphan Homes."*

A Council of Management minute from 6 March 1947 records:

*"Dr Kelly gave a comprehensive general report....in particular...*

- (a) A meeting he had attended at the Scottish Home Department....arising out of reports of the Home Department Inspectors and of the recommendations of the Clyde Committee. And*
- (b) A meeting which the Executive Committee had had with the Chairman's Committee of the Education Committee of the County of Renfrew."*

#### 1950s

An Executive Committee minute of 19 December 1952 states "Mr Munro attended and gave a detailed report of the visit of three inspectors from the Home Office for a period of four days. After some discussion it was agreed that Mr Munro should have the report typed and a copy sent to each member of the EC in order that the various matters might be considered at a future meeting."

A further inspection took place on 13 January 1953. Details are contained in an Executive Committee minute from 15 January 1953. This minute refers back to the superintendent's report on the previous visit of the Inspectors from the Scottish Home department. We have not been able to find a copy of the report.

In 1953 Renfrew education department were involved in an investigation into alleged excessive corporal punishment in the William Quarrier school.

A Council of Management Meeting minute of 22 February 1954 records as follows:

*"Dr Kelly gave a comprehensive report on the work in the Orphan Homes...and gave some details regarding:-*

- (a) A recent visit by three Inspectors of the Scottish Home Department which covered a period of three days."*

An Executive Committee minute of 24 February 1956 mentions a recent Home Office Inspection and that a report was being prepared. A recent inspection by officials of the Scottish Home department is mentioned on 13 November 1956.

An Executive Committee Meeting Minute of 20 January 1958 notes a Home Office Inspection having taken place and that a memorandum in relation to it was discussed

The precise nature and extent of these inspections is not disclosed from the records which we have been able to find.

#### 1960s

A number of inspections took place during the 1960s. We have located documentation in relation to those in the National Archives.



1961 – Inspection report dated 18 May 1961.

1965 – inspection report dated 31 May 1965. The report itself is 28 pages long and also contains a number of appendices. The individual cottages were inspected and there are individual reports in relation to them from around the time of this inspection.

1966 – Inspection report from visit on 6 July 1966.

1967 – Inspection report from visits on 3 April 1967 and 9 May 1967.

1968 – Inspection report dated 15 March 1968.

#### 1970s

1972 – Report from visit on 14 August 1972

1974 – Report dated 25 April 1974.

A visit by the Social Work Services Group in November 1976 is noted in the Executive Committee minutes. It is not known whether this involved an inspection. We have not been able to trace a copy of this report.

We are aware that there are further documents held by the National Records of Scotland which we have not been able to access.

For each such external inspection please answer the following:

#### ii. Who conducted the inspection?

The inspections between the 1930s and 1960s were conducted by the Scottish Office. Details of the individuals who attended are noted in some of the meeting minutes.

Renfrewshire education department was involved in an investigation in 1955 in relation to excessive corporal punishment in the William Quarriers school.

The visits/inspections in the 1970s were by the Social Work Services Group. The individuals involved are listed in the reports and other documentation recovered from the National Records of Scotland.

#### iii. Why was the inspection conducted?

The central government inspections were concerned with the overall standard of care being provided to the children. They were conducted as part of central government's role in oversight of voluntary care homes.

#### iv. When was the inspection conducted?

See answer 5.4(i) above.

- v. What was the outcome of the inspection in respect of any issues relating to abuse or alleged abuse of children?

Nothing specific is noted in Quarriers' minute books in relation to abuse or alleged abuse of children arising out of the inspections.

However correspondence in July 1968 between Quarriers and Central Government reveals that a member of staff (Mr QOK ) was sacked for assaulting 2 children with a plimsoll.

- vi. What was the organisation/establishment's response to the inspection and its outcome?

The records available to us make it difficult to answer this question other than in a general way.

In the 1950s recommendations from the inspections were discussed by the Executive Committee.

It is clear from correspondence recovered from the National Records of Scotland that in the 1960s recommendations from the inspection were taken under consideration and discussed. The recommendations from the 1965 inspection were considered and by 1966 several of them had been implemented. Others were noted to be receiving attention.

- vii. Were recommendations made following the inspection?

Yes. We do not have full documentation in relation to the various inspections listed. However it is clear that recommendations were made following on inspections in the 1950s, 60s and 70s.

- viii. If so, what were the recommendations and were they implemented?

There are some detailed minutes of discussions in relation to recommendations from the 1953 inspection in the Executive Committee minutes. Some recommendations were accepted and some were not. We have not exhaustively narrated them here. However, as an example, the inspectors expressed a preference for children to be adopted and boarded out and it was suggested that the Homes should board out some children and should have their own boarding-out officer. The Executive Committee did not accept this and considered that the policy of referring cases to Adoption Societies should continue. On the other hand it was also recommended that a policy of mixed cottages be adopted and the Executive Committee accepted that recommendation.

Recommendations were made following the 1965 inspection. Those are detailed at section 37 of the 1965 report. These recommendations were aimed at the overall standard of care but are still relevant.

Particular recommendations included improving staffing in terms of numbers, quality and training; reviewing duties undertaken by children; undertaking more frequent and improved reviews for individual children; improving standards and methods of care in the cottages; a review of discipline arrangements; and an improvement in record keeping.

Subsequent documentation from 1966 and 1967 indicates that action was being taken to implement many of these recommendations.

ix. If recommendations were not implemented, why not?

As per answer (viii) above, in the 1950s there is evidence the Executive Committee did not agree with all recommendations and they were not all implemented as a result.

### 5.5 External Investigations

i. What external investigations have been conducted relating to children cared for at the establishment which have considered issues relating to abuse and/or alleged abuse of children?

We have found reference to a previous investigation by Renfrewshire Education department into allegations of excessive corporal punishment at Quarriers School in the 1950s (see the QHD case at section 5.9 below).

For each such external investigation please answer the following:

ii. Who conducted the investigation?

This appears to have been a joint investigation by Quarriers and Renfrewshire Education department.

iii. Why was the investigation conducted?

It was conducted following on a complaint of excessive corporal punishment at Quarriers school and a child being injured about the eye.

iv. When was the investigation conducted?

1953.

v. What was the outcome of the investigation in respect of any issues relating to abuse or alleged abuse of children?

It was concluded that there was no truth in the allegation of excessive corporal punishment.

- vi. What was the organisation/establishment's response to the investigation and its outcome?

It was concluded that there was no truth in the allegations. A meeting with the school teachers took place on 2 November 1953.

- vii. Were recommendations made following the investigation?

No.

- viii. If so, what were the recommendations and were they implemented?

N/A.

- ix. If recommendations were not implemented, why not?

N/A.

#### 5.6 Response to External Inspections/Investigations

- i. What was the organisation's procedure/process for dealing with external inspections and/or investigations relating to abuse, and/or alleged abuse, of children cared for at the establishment?

We have not found any written procedure for how external inspections were to be dealt with. Generally speaking such inspections were discussed by the Executive Committee. Actions arising from these discussions were then passed on to the superintendent or others to take action on an ad hoc basis as and when they occurred.

- ii. What was the organisation's procedure/process for responding to the outcomes of such external inspections and/or investigations?

On the basis of the historic records we have reviewed any recommendations made by the inspections in the 1950s were discussed by the Executive Committee and the Council of Management and decisions made as to whether the recommendations would be implemented.

- iii. What was the organisation's procedure/process for implementing recommendations which followed from such external inspections and/or investigations?

If recommendations were accepted and taken up the Executive Committee/Council of Management would generally instruct the Superintendent to carry out the relevant recommendation.



### 5.7 Impact

- i. What is known about the impact of abuse on those children cared for at the establishment who were abused, or alleged to have been abused?

Nothing further to add.

- ii. Where does the organisation/establishment's knowledge/assessment of that impact come from?

Nothing further to add.

- iii. What is known about the impact of abuse on the families of those children cared for at the establishment who were abused, or alleged to have been abused?

Nothing further to add.

- iv. Where does the organisation/establishment's knowledge/assessment of that impact come from?

Nothing further to add.

### 5.8 Known Abusers at Establishment

- i. Does the organisation/establishment know of specific abusers, or alleged abusers, of children cared for at the establishment?

Yes.

ii. If so, what are the names of the abusers and/or alleged abusers	(A1) QFV
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>Where they worked prior to, and following</li> </ul>	<ul style="list-style-type: none"> <li>1938</li> <li>Housefather</li> <li>Not known.</li> <li>Not known what information was obtained at the point of recruitment. A complaint was made to the Executive Committee about Mr QFV having carried out a "very serious assault" on a boy, [REDACTED]. He was called for</li> </ul>

<p>their time at the organisation/establishment</p> <ul style="list-style-type: none"> <li>The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<p>interview and dismissed.</p> <ul style="list-style-type: none"> <li>Not known. There is nothing in the Executive Committee minutes to suggest any information was passed on.</li> </ul>
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ii. If so, what are the names of the abusers and/or alleged abusers	(A2) QCX [REDACTED]
<p>iii. For each of these persons, please provide as much as possible of the following information:</p> <ul style="list-style-type: none"> <li>The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>Where they worked prior to, and following their time at the organisation/establishment</li> <li>The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>At some time between [REDACTED] 1967 and [REDACTED] 1968.</li> <li>Housefather. Cottage 12.</li> <li>Not known.</li> <li>Not known.</li> <li>Not known.</li> </ul>

ii. If so, what are the names of the abusers and/or alleged abusers	(A3) Mr QOK [REDACTED]
<p>iii. For each of these persons, please provide as much as possible of the following information:</p> <ul style="list-style-type: none"> <li>The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>Where they worked prior to, and following their time at the organisation/establishment</li> <li>The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the</li> </ul>	<ul style="list-style-type: none"> <li>Circa [REDACTED] 1968</li> <li>Youth Leader</li> <li>Not known.</li> <li>Not known what information was received at the point of recruitment. A complaint was made against Mr QOK [REDACTED] by 2 girls, aged 15 and 12 around [REDACTED] 1968 that he had assaulted them with a plimsoll and struck them on the body. Mr QOK [REDACTED] was suspended and then asked for his resignation.</li> <li>The superintendent is noted to have advised Mr QJE [REDACTED] Children's Officer, Greenock of the allegation as one of the</li> </ul>

establishment • Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.	girls involved was in the care of his authority.
ii. If so, what are the names of the abusers and/or alleged abusers	(A4) QOX (domestic help)
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• Circa 1968</li> <li>• Domestic helper</li> <li>• Not known.</li> <li>• Not known what information was received at the point of recruitment. The details of any allegation made against her by QCV during her employment are unclear.</li> <li>• Unknown.</li> </ul>

ii. If so, what are the names of the abusers and/or alleged abusers	(A5) QDI
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they</li> </ul>	<ul style="list-style-type: none"> <li>• 1969.</li> <li>• Housemother cottage 7.</li> <li>• Not known. The register of house parents states that Ms QDI commenced employment on 1969 and left on 1970.</li> <li>• Not known at the point of recruitment. In the records of QKZ there is a record of QKZ complaining of ill-treatment at the hands of Miss QDI and her sister.</li> <li>• Not known.</li> </ul>

left the establishment, including regarding abuse or alleged abuse.	
ii. If so, what are the names of the abusers and/or alleged abusers	(A6) QDH [REDACTED]
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• 1969.</li> <li>• Housemother cottage 7.</li> <li>• Not known. The register of house parents states that Ms QDH [REDACTED] commenced employment on [REDACTED] 1969 and left on [REDACTED] 1970.</li> <li>• Not known at the point of recruitment. In the records of QKZ [REDACTED] there is a record of QKZ [REDACTED] complaining of ill-treatment at the hands of Miss QDH [REDACTED] and her sister.</li> <li>• Not known.</li> </ul>
ii. If so, what are the names of the abusers and/or alleged abusers	(A7) QOT [REDACTED]
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• On some occasions between [REDACTED] 1962 and [REDACTED] 1972.</li> <li>• Mr QOT [REDACTED] started work with Quarriers in 1962. His letter of appointment is dated [REDACTED] 1962 with a start date of [REDACTED] 1962. Whilst throughout this time he acted as a house father (predominantly in cottage 4), he was initially employed in the office as a childcare officer. [REDACTED]</li> <li>• Mr QOT [REDACTED] officially retired from Quarriers on [REDACTED] 1996. To the knowledge of Quarriers, he did not work for another organisation. [REDACTED]</li> </ul>



	<ul style="list-style-type: none"> <li>Mr QOT first contact with Quarriers was as part of a befriending scheme, through a youth fellowship group. According to Mr QOT, when he and his wife initially approached Quarriers, they were advised by the then superintendent, Hector Munro, to attend a course in childcare at Langside College. According to Mr &amp; Mrs QAO/QOT letter of appointment, the organisation was aware that they held the "Scottish Education Department Diploma for Houseparents". Mr QOT reports that, prior to appointment, there was an interview or meeting with the then director, Mr Romanes Davidson. It is not known whether references were required.</li> <li>Not known. However it is understood that Mr QOT did not have any further employment once he retired from Quarriers.</li> </ul>
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ii. If so, what are the names of the abusers and/or alleged abusers	(A8) QGO
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>Where they worked prior to, and following their time at the organisation/establishment</li> <li>The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>Christmas 1972</li> <li>Child – returning to cottage 22 on leave from Merchant Navy.</li> <li>Was working on board The Indefatigable undertaking his national sea training.</li> <li>Not applicable.</li> <li>Nothing in records to suggest any information in relation to alleged abuse passed to third parties.</li> </ul>
ii. If so, what are the names of the abusers and/or alleged abusers	(A9) QPA

<p>iii. For each of these persons, please provide as much as possible of the following information:</p> <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• Circa 1972/1973 – alleged to be having "homosexual relationships" with QGO who was then 15/16.</li> <li>• Foster friend to QGO</li> <li>• Mr QPA was not employed by Quarriers. He was a volunteer. He applied to be a foster friend and was introduced to QGO by Quarriers. On his application form Mr QPA is noted to be a toolmaker. He was also noted to be an officer in the Hamilton Boys Brigade.</li> <li>• Mr QPA completed an application form. He was interviewed on 5 April 1969. A reference was obtained about his character from a Mr Kane of Hamilton Boys Brigade. Police checks were also carried out via the Hamilton &amp; Burgh Welfare and Children's department. The records note that a satisfactory report was obtained concerning Mr QPA police record.</li> <li>• There is nothing in the records to suggest that the information obtained by Quarriers in relation to alleged abuse was passed to any third party.</li> </ul>
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<p>ii. If so, what are the names of the abusers and/or alleged abusers</p>	<p>(A10) QJM</p>
<p>iii. For each of these persons, please provide as much as possible of the following information:</p> <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to,</li> </ul>	<ul style="list-style-type: none"> <li>• Sometime between 1973-1978 (police investigation ongoing).</li> <li>• Housemother, cottage 11.</li> <li>• Unknown. Payroll information states that Mrs QJM commenced employment on 1973 and left on 1978.</li> <li>• Not known.</li> <li>• Not known.</li> </ul>

future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.	
ii. If so, what are the names of the abusers and/or alleged abusers	(A11) <b>QLH</b>
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/ establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• Sometime between 1973-1978 (police investigation ongoing).</li> <li>• Housefather, cottage 11.</li> <li>• Unknown.</li> <li>• Not known.</li> <li>• Not known.</li> </ul>

ii. If so, what are the names of the abusers and/or alleged abusers	(A12) <b>QJY</b>
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• Sometime between 1970 and 1983 (police investigation ongoing).</li> <li>• Child.</li> <li>• Child so had not worked anywhere prior to coming to establishment.</li> <li>• Not a member of staff.</li> <li>• Not known.</li> </ul>

ii. If so, what are the names of the abusers and/or alleged abusers	(A13) QOZ
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• 1977.</li> <li>• House mother cottage 10.</li> <li>• Not known. The register of house parents indicates that Mrs QOZ was employed as a house mother between 1974 and 1983.</li> <li>• Not known.</li> <li>• Not known.</li> </ul>
ii. If so, what are the names of the abusers and/or alleged abusers	(A14) QFE
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• 1977.</li> <li>• House father. Cottage 10.</li> <li>• Not known. According to the register of house parents Mr QFE commenced work as a house father on 1974 and left employment on 1977. According to Mr QFE was training to become a minister.</li> <li>• Not known.</li> <li>• Not known.</li> </ul>



ii. If so, what are the names of the abusers and/or alleged abusers	(A15) QFH [REDACTED]
iii. For each of these persons, please provide as much as possible of the following information: <ul style="list-style-type: none"> <li>• The period (dates) during which they are known or alleged to have abused children cared for at the establishment</li> <li>• The role they had in the organisation/establishment during the period of abuse and/or alleged abuse</li> <li>• Where they worked prior to, and following their time at the organisation/establishment</li> <li>• The knowledge sought or received about them by the organisation at the point of recruitment and while they were at the establishment</li> <li>• Any information sought by, or provided to, future employers or third parties after they left the establishment, including regarding abuse or alleged abuse.</li> </ul>	<ul style="list-style-type: none"> <li>• [REDACTED] 1985</li> <li>• Housefather cottage. Register of house parents notes that he has an in-service training qualification (ISTCCA).</li> <li>• Not known. It is understood that Mr QFH [REDACTED] died on or around [REDACTED] 1996.</li> <li>• Not known.</li> <li>• Not known. Noted to have retired [REDACTED] 1987.</li> </ul>

- ii. Were known abusers, or alleged abusers, of children cared for at the establishment moved from one establishment run by the organisation, to another establishment run by the organisation?

Nothing further to add.

- iii. If so, why was this considered to be appropriate?

Nothing further to add.

- iv. If so, what process of monitoring/supervision followed at the new establishment?

Nothing further to add.

### 5.9 Specific Complaints

- i. How many specific complaints of abuse of children cared for at the establishment have been made to the establishment/organisation?

We have traced 14 further specific complaints of abuse of children cared for at the establishment through our record review and further information passed to us.

For each specific complaint, please answer the following:

ii. Who made the complaint	(A1) Unknown – potentially Superintendent (██████████)
iii. When was the complaint made?	Circa May 1938
iv. Against whom was the complaint made?	QFV ██████████
v. What was the nature of the complaint?	"Very serious assault". Mr QFV was alleged to have assaulted a boy, ██████████, of cottage number 43 in the classroom in the church on ██████████ 1938.
vi. When/over what period was the abuse alleged to have taken place?	██████████ 1938
vii. What was the organisation/establishment's process and approach in dealing with the complaint	The complaint was discussed by the Executive Committee. A minute of ██████████ 1938 notes that it was arranged to have Mr QFV before the Committee on Saturday ██████████ 1938. The minute of 4 June 1938 notes that an exhaustive enquiry had been made and a report in writing completed by Mr Young (the superintendent). Mr Young attended the meeting and submitted a further report on investigations. Mr QFV was then brought in to the meeting. He was invited to state his case.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	As above, the superintendent, Mr Young, carried out an investigation. The records of ██████████ contain a letter dated ██████████ 1938 from the superintendent to a referee for a football match asking him whether ██████████ used bad language towards him on the field – this seemingly being the ground upon which Mr QFV assaulted him.
ix. What was the outcome of the complaint following the investigation?	The Committee decided to dismiss Mr QFV at once and directed the superintendent to relieve him of cottage work "at the earliest date".
x. Did the organisation/establishment provide a specific response to the complaint?	Yes.
xi. If so, what was the form of response eg apology redress, pastoral responses or	The secretary was directed to intimate the

any other type of response?	Committee's finding to Mr QFV in writing.
xii. If there was no response, why not?	Not applicable.
Xiii Was the information/ content of the complaint passed to the police?	No indication that it was.
xiv. If not, why not?	Not known.

ii. Who made the complaint	(A2) QHD / potentially Mr Galletly (headmaster)
iii. When was the complaint made?	Circa 1953
iv. Against whom was the complaint made?	A teacher/teachers at the school
v. What was the nature of the complaint?	Excessive corporal punishment. Child badly injured about the eye.
vi. When/over what period was the abuse alleged to have taken place?	Not known.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	The complaint originally appears to have been made to the superintendent. We have been unable to trace a copy of a letter from Mr Galletly referred to in QHD records. On 6 February the superintendent referred the complaint on to the Director, Dr Davidson. The complaint was discussed by the Executive Committee. A minute of 1953 notes that they were concerned. It was decided to raise the matter with the school master.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	A subsequent meeting minute from October 1953 indicates that the concerns had been investigated. It was seemingly concluded that there was no truth in the allegations of excessive corporal punishment. It also reveals that this case had been brought to the attention of the local education department (Renfrewshire). The matter was discussed again at a further meeting between the Executive Committee and "the Teachers" in November 1953.
ix. What was the outcome of the complaint following the investigation?	It seems that the complaint was not upheld.
x. Did the organisation/establishment provide a specific response to the complaint?	Not known.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not known.
xii. If there was no response, why not?	Not known.
Xiii Was the information/ content of the complaint passed to the police?	No indication that it was.

xiv. If not, why not?	Not known.
ii. Who made the complaint	(A3) [REDACTED]
iii. When was the complaint made?	2 November 2017
iv. Against whom was the complaint made?	QOT [REDACTED]
v. What was the nature of the complaint?	Physical abuse; allegedly "skelped" over a dozen times and hit around the head once.
vi. When/over what period was the abuse alleged to have taken place?	Sometime between [REDACTED] 1962 and [REDACTED]
vii. What was the organisation/establishment's process and approach in dealing with the complaint	These allegations were reported during conversation with members of the safeguarding team when Mr [REDACTED] attended at Quarriers Village to obtain his care records.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	Mr [REDACTED] consent was sought to disclose the allegation to the Scottish Child Abuse Inquiry.
ix. What was the outcome of the complaint following the investigation?	Ongoing.
x. Did the organisation/establishment provide a specific response to the complaint?	No.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	Investigation ongoing through Scottish Child Abuse Inquiry.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Consent to do so not provided.

ii. Who made the complaint	(A4) Unknown – 2 girls aged 15 & 12
iii. When was the complaint made?	Circa July 1968
iv. Against whom was the complaint made?	Mr [REDACTED]
v. What was the nature of the complaint?	Physical abuse – beating on body with plimsoll
vi. When/over what period was the abuse alleged to have taken place?	Circa July 1968
vii. What was the organisation/establishment's process and approach in dealing with the complaint	The complaint was reported to the superintendent, Mr Mortimer. He investigated the complaint and decided on further action.
viii. What was the organisation/establishment's process and	The superintendent investigated the complaint.



approach for the investigating the complaint	
ix. What was the outcome of the complaint following the investigation?	The allegation was found to be established. <i>"The girls in question had been annoying Mr QOK by making impudent remarks about him in his hearing. He had tolerated it for some time but ultimately reacted by hitting them about the body with a plimsoll."</i> Mr QOK was asked for his resignation.
x. Did the organisation/establishment provide a specific response to the complaint?	Yes.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Mr QOK was asked for his resignation as youth leader. Mr Mortimer informed the children's officer at Greenock and Mr Tough, area inspector.
xii. If there was no response, why not?	Not applicable
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Unknown.

ii. Who made the complaint	(A5) QCV
iii. When was the complaint made?	Circa September 1968
iv. Against whom was the complaint made?	Domestic help in cottage 31 ("QOX").
v. What was the nature of the complaint?	Unclear but described as <i>"certain allegations about domestic help employed to assist the QDE/QDF [houseparents]"</i>
vi. When/over what period was the abuse alleged to have taken place?	Unknown.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	The superintendent, Joseph Mortimer, investigated the allegations.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The allegations were investigated by the superintendent who made a decision about further action.
ix. What was the outcome of the complaint following the investigation?	The superintendent stated that he had investigated the allegations fully and that he was quite sure that the child was <i>"merely using this as a reason to return home."</i>
x. Did the organisation/establishment provide a specific response to the complaint?	Yes.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	The organisation wrote to the Children's Officer at Stirling explaining that the allegations had been investigated and that it was considered that the child was using them as a reason to return home. It is not clear what response was made to the child or to the child's parents

	directly.  The [REDACTED] children were discharged from Quarriers care shortly afterwards on [REDACTED] 1968.
xii. If there was no response, why not?	Not applicable.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Unknown but presumably on the basis that the allegations (whatever they were) were not believed.

ii. Who made the complaint	(A6) QCV [REDACTED]
iii. When was the complaint made?	1 February 2018
iv. Against whom was the complaint made?	QCX [REDACTED] housefather.
v. What was the nature of the complaint?	Allegedly beaten whilst naked in an outdoor cellar for running away.
vi. When/over what period was the abuse alleged to have taken place?	Circa 1967/68.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	This disclosure was made when Ms QCV [REDACTED] attended at Quarriers to obtain her care records.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The complaint will be investigated as part of the Scottish Child Abuse Inquiry.
ix. What was the outcome of the complaint following the investigation?	No outcome yet.
x. Did the organisation/establishment provide a specific response to the complaint?	No.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	No outcome yet.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Consent to do so not provided.

ii. Who made the complaint	(A7) QCV [REDACTED]
iii. When was the complaint made?	1 February 2018
iv. Against whom was the complaint made?	QDE/QDF [REDACTED], houseparents
v. What was the nature of the complaint?	Forcefeeding, forced to eat own vomit
vi. When/over what period was the abuse	

alleged to have taken place?	Circa February 1968 to September 1968.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	This disclosure was made when Ms QCV attended at Quarriers to obtain her care records.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The complaint will be investigated as part of the Scottish Child Abuse Inquiry.
ix. What was the outcome of the complaint following the investigation?	No outcome yet.
x. Did the organisation/establishment provide a specific response to the complaint?	No.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	No outcome yet.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Consent to do so not provided.

ii. Who made the complaint	(A8) QDR
iii. When was the complaint made?	29 September 1968
iv. Against whom was the complaint made?	A number of unidentified individuals including a boy working at Quarriers.
v. What was the nature of the complaint?	Rape and sexual assault.
vi. When/over what period was the abuse alleged to have taken place?	28 & 29 September 1968
vii. What was the organisation/establishment's process and approach in dealing with the complaint	<p>The allegation was reported to Joseph Mortimer, superintendent at Quarriers by QDR father. The allegation was that QDR had been raped and sexually assaulted by a number of boys whilst away from the homes in Glasgow.</p> <p>Margaret Orr, social worker, attended at Mr QDR house at approximately 6pm on Sunday QDR 1968.</p> <p>QDR and her brother were at the police station. Statements were taken by the police.</p> <p>Margaret Orr attended an identity parade with QDR where she identified two individuals.</p> <p>QDR was medically examined by the Quarriers medical officer, Dr Morrice on QDR 1968.</p> <p>QDR subsequently reported to Margaret Orr that she recognised a boy who was working in</p>

	<p>the homes as one of the boys who had sexually assaulted her. It is noted that she was reporting this to other children.</p> <p>The records contain a detailed statement from Margaret Orr dated [REDACTED] 1968. It states that "CID were not at all convinced by her story although QDR [REDACTED] did not admit to telling lies".</p>
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The complaint was investigated by the police. Quarriers' medical officer carried out an examination and provided a report.
ix. What was the outcome of the complaint following the investigation?	A note in the records states "The truth of the incident was never established."
x. Did the organisation/establishment provide a specific response to the complaint?	No. However, the records note that it was felt that QDR [REDACTED] was a bad influence on the older girls. She was transferred to Overbridge in Glasgow on [REDACTED] 1968.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	N/A.
xii. If there was no response, why not?	See (x) above.
xiii. Was the information/ content of the complaint passed to the police?	Yes. The police were aware of the complaint – although they were not advised of it by Quarriers.
xiv. If not, why not?	N/A.

ii. Who made the complaint	(A9) QKZ [REDACTED]
iii. When was the complaint made?	Circa November 1969.
iv. Against whom was the complaint made?	Cottage mothers – QDI [REDACTED] & QDH [REDACTED]
v. What was the nature of the complaint?	<p>Cruelty. Physical abuse.</p> <p>QKZ [REDACTED] file contains an undated handwritten note stating the following:</p> <p><i>"She has been put in the shed often and another girl was put there with her and her bed brought down. Miss z QDH QDI [REDACTED] struck her across the face with a belt and it sounds as if she and her brother have been treated quite harshly. She is ignored by the assistants even when she asks them something.....The cottage assistants threaten her w. remand hom, altho she has done nothing..."</i></p> <p>A psychologist's report from November 1969</p>



	states <i>"She described all kinds of incidents and punishments she had been given by the cottage mothers that indicated cruelty on their part."</i>
vi. When/over what period was the abuse alleged to have taken place?	Approximately February 1969 to November 1969.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	<p>It is unclear from the file who wrote the handwritten note or what happened, if anything, in relation to it. It may have been written by the psychologist.</p> <p>The psychologist appears to have spoken to the cottage mothers as the report states the following:</p> <p><i>"The cottage mothers are extremely honest and informed me that the stories were based on a tiny morsel of truth and then grossly distorted so that the child would gain sympathy. Their relationship with QKZ had been good at the beginning but trouble really started when QKZ brother came to live in the cottage. He had meanwhile been transferred to another cottage."</i></p>
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The psychologist appears to have discussed the allegations made to her with the house mothers.
ix. What was the outcome of the complaint following the investigation?	The only action which seems to have been taken is that QKZ was transferred to another cottage.
x. Did the organisation/establishment provide a specific response to the complaint?	Unknown but there is nothing to suggest so from the records available.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Unknown. However the only documented response which may have been related was to move QKZ to another cottage.
xii. If there was no response, why not?	Unknown.
Xiii Was the information/ content of the complaint passed to the police?	Nothing in records to suggest this.
xiv. If not, why not?	Unknown.

ii. Who made the complaint	(A10) Unknown.
iii. When was the complaint made?	Circa Christmas 1972/early 1973
iv. Against whom was the complaint made?	QGO [REDACTED]
v. What was the nature of the complaint?	"Interfered" with younger child in cottage – presumed to mean sexual abuse.
vi. When/over what period was the abuse alleged to have taken place?	During QGO [REDACTED] leave from navy Christmas 1972.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	<p>From QGO [REDACTED] records, George Gill, senior social worker discussed the complaint relating to the child and an allegation that QGO [REDACTED] had sent inappropriate material to a cottage assistant with QGO [REDACTED] when he returned from leave in Easter 1973.</p> <p>QGO [REDACTED] notes (June 1973) state that, on questioning, QGO [REDACTED] admitted having interfered with a younger boy. He also disclosed that he had had "homosexual relationships" with his foster friend. He was encouraged not to spend any more overnight stays at his foster friend's house.</p> <p>An undated letter to QGO [REDACTED] from George Gill states "As to the question about the bit of trouble, it is all in the past except that I trust there will not be a repetition when you are home on your next leave."</p>
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The allegation of abuse of the younger boy was discussed with QGO [REDACTED]. He admitted it.
ix. What was the outcome of the complaint following the investigation?	There is nothing in the records to suggest any action was taken other than QGO [REDACTED] being asked not to repeat the conduct.
x. Did the organisation/establishment provide a specific response to the complaint?	No.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	It is not known where the allegation originated from but there is nothing in QGO [REDACTED] records to indicate that any further action was taken.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Unknown.

ii. Who made the complaint	(A11) QGO [REDACTED]
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iii. When was the complaint made?	Easter 1973
iv. Against whom was the complaint made?	QPA ██████████ Foster Friend
v. What was the nature of the complaint?	"Homosexual relationships" – illegal in Scotland at the time.
vi. When/over what period was the abuse alleged to have taken place?	Unknown but potentially from 1969 to 1973.
vii. What was the organisation/establishment's process and approach in dealing with the complaint	<p>On being questioned on whether he had interfered with a younger boy, QGO ██████████ disclosed that he had had "homosexual relationships" with his foster friend. The matter was not dealt with as a complaint.</p> <p>He was encouraged not to spend any more overnight stays at his foster friend's house. The onus appears to have been put on QGO ██████████ to stop the behaviour. However concerns are expressed that he may still be vulnerable.</p> <p>A subsequent letter on ██████████ 1973 from George Gill to QGO ██████████ states <i>"When I was talking to you, you said that you had been in touch with your foster friend, you obviously could not say much in front of ██████████ but if there was anything you wanted to tell me then I suggest you write to me as I might not see you when you are home."</i></p>
viii. What was the organisation/establishment's process and approach for the investigating the complaint	The matter was discussed with QGO ██████████ and the onus put on him to put an end to the behaviour. The behaviour was not reported to the police or any other third party as far as can be seen from the records.
ix. What was the outcome of the complaint following the investigation?	QGO ██████████ was encouraged to stop seeing the foster friend or at least not to have overnight stays with him.
x. Did the organisation/establishment provide a specific response to the complaint?	No.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	It is not clear from the records why the matter was dealt with in this way.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Unknown.

ii. Who made the complaint	(A12) [REDACTED]
iii. When was the complaint made?	21 June 2017
iv. Against whom was the complaint made?	QOZ [REDACTED] and QFE [REDACTED]
v. What was the nature of the complaint?	Being locked in the house with the children one Hogmanay whilst the house parents went out.
vi. When/over what period was the abuse alleged to have taken place?	[REDACTED] 1977
vii. What was the organisation/establishment's process and approach in dealing with the complaint	Andrew Williamson (deputy CEO) wrote to Ms [REDACTED] on 4 July 2017 offering to investigate the matter if she wished. Mrs [REDACTED] indicated that she was content to have brought the matter to Quarriers' attention.
viii. What was the organisation/establishment's process and approach for investigating the complaint	Ms [REDACTED] was contacted to ask whether she would be prepared to discuss the matter further.
ix. What was the outcome of the complaint following the investigation?	The complaint was not progressed. It was decided to include the complaint as a potential complaint relating to abuse to the Scottish Child Abuse Inquiry.
x. Did the organisation/establishment provide a specific response to the complaint?	Yes.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Letter of 4 July 2017 offering to investigate further.
xii. If there was no response, why not?	Not applicable.
xiii. Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	The basis of Ms [REDACTED]'s complaint was not clear. It did not appear to suggest criminal conduct.

ii. Who made the complaint	(A13) [REDACTED]
iii. When was the complaint made?	February 1983
iv. Against whom was the complaint made?	Mr QJV [REDACTED], housefather at Craigard.
v. What was the nature of the complaint?	Notes state "We learned that [REDACTED] has charged Mr QJV [REDACTED] (housefather at Craigard) with assault as he had given her a "shaking". [REDACTED] was at a residential school at this time and Craigard was the house that she was staying in there. Mr QJV [REDACTED] was not a Quarriers employee.

vi. When/over what period was the abuse alleged to have taken place?	Circa February 1983
vii. What was the organisation/establishment's process and approach in dealing with the complaint	No action taken. The allegation was not treated as a complaint.
viii. What was the organisation/establishment's process and approach for the investigating the complaint	Not applicable.
ix. What was the outcome of the complaint following the investigation?	Not applicable.
x. Did the organisation/establishment provide a specific response to the complaint?	Not applicable.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	Not applicable.
xii. If there was no response, why not?	Not applicable.
Xiii Was the information/ content of the complaint passed to the police?	No.
xiv. If not, why not?	Unknown. It may be that the police were already aware given the reference to "charged" in the records.

ii. Who made the complaint	(A14) [REDACTED]
iii. When was the complaint made?	[REDACTED] 1985
iv. Against whom was the complaint made?	Mr QFH [REDACTED], cottage father
v. What was the nature of the complaint?	Physical abuse – slapped across face 3 to 4 times.
vi. When/over what period was the abuse alleged to have taken place?	[REDACTED] 1985
vii. What was the organisation/establishment's process and approach in dealing with the complaint	<p>The complaint was made to a student social worker. The student social worker compiled a report which was passed to Ian Brodie, Fieldwork Teacher on [REDACTED] 1985.</p> <p>On [REDACTED] 1985 it was noted that the matter had not yet been pursued as the cottage parents were on holiday.</p> <p>On [REDACTED] 1985 it was noted that Mr Mortimer, superintendent, had conducted an investigation into the matter.</p>
viii. What was the organisation/establishment's process and approach for the investigating the complaint	A report was compiled and passed in turn to the cottage manager and then superintendent.
ix. What was the outcome of the complaint following the investigation?	No further action was taken.
x. Did the organisation/establishment provide a specific response to the complaint?	It seems to have been specifically decided that no further action would be taken following on the investigation. It is not clear why this



	conclusion was reached.
xi. If so, what was the form of response eg apology redress, pastoral responses or any other type of response?	No further action was taken.
xii. If there was no response, why not?	Unknown.
Xiii Was the information/ content of the complaint passed to the police?	It does not seem to have been from the file.
xiv. If not, why not?	Unknown

#### 5.10 Civil Actions

- i. How many civil actions have been brought against the organisation and/or establishment relating to abuse, or alleged abuse, of children cared for at the establishment?

After the coming in to force of the Limitation (Childhood Abuse) (Scotland) Act 2017, Quarriers have received intimation of further civil claims. We have not included those here. However details can be provided if required.

#### 5.11 Criminal Injuries Compensation Awards

- i. Has any criminal injuries compensation been awarded in respect of abuse, or alleged abuse, of children cared for at the establishment?

Nothing further to add.

- ii. If so, please provide details if known.

Not applicable.

#### 5.12 Police

- i. How many complaints of abuse of children cared for at the establishment have been made to the police?

We have been made aware that there are a number of enquiries ongoing through Operation Forsetti. We have not included those in this response. The enquiries listed below are further investigations which we have become aware of since the time of the initial response.

In relation to each known complaint to the police, please answer the following questions:

ii. who was the alleged abuser?	(A1) QGO
iii. Did the police conduct an	Yes.

investigation in relation to the complaint?	
iv. If so, who conducted the investigation and when?	Greenock/ Douglas Police circa May 2004.
v. what was the outcome of the police investigation?	Unknown.
vi. What was the organisation/establishment's response?	None. It is not clear that Quarriers were aware that Mr QGO was being investigated at the time.

ii. who was the alleged abuser?	(A2) QLH
iii. Did the police conduct an investigation in relation to the complaint?	Yes.
iv. If so, who conducted the investigation and when?	Police Scotland. Believed to be ongoing as at January 2018.
v. what was the outcome of the police investigation?	Unknown.
vi. What was the organisation/establishment's response?	Quarriers have cooperated with the police.

ii. who was the alleged abuser?	(A3) QJM
iii. Did the police conduct an investigation in relation to the complaint?	Yes.
iv. If so, who conducted the investigation and when?	Police Scotland. Believed to be ongoing as at January 2018.
v. what was the outcome of the police investigation?	Unknown.
vi. What was the organisation/establishment's response?	Quarriers have cooperated with the police.

ii. who was the alleged abuser?	(A4) QJY
iii. Did the police conduct an investigation in relation to the complaint?	Yes.
iv. If so, who conducted the investigation and when?	Police Scotland. 2017.
v. what was the outcome of the police investigation?	Understood to be ongoing.

vi. What was the organisation/establishment's response?	Assistance and documents provided to police to assist their enquiries.
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<b>5.13 Crown</b>	
i.To what extent has the Crown raised proceedings in respect of allegations of abuse of children cared for at the establishment?	We are not aware of any further proceedings being raised.